



**North East
North Cumbria
Health & Care
Partnership**



**North East and
North Cumbria**

NENC Discharge & Safe Transfer of Care Collaborative

1st August 2023

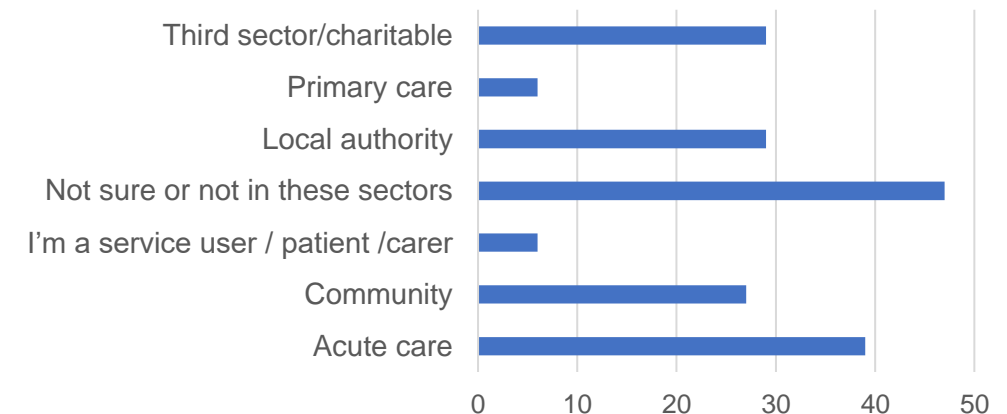
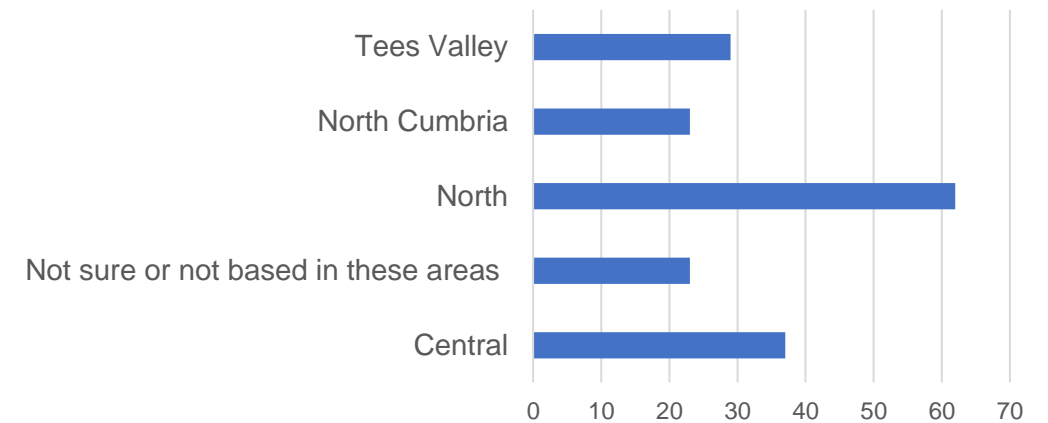
North East North Cumbria Discharge Summit March 2023



Our aims for the day

- To create a space to bring together people from across North East and North Cumbria with national and international colleagues with experience of improving discharge.
- To learn from each other and to consider how we can improve together to make a difference for our communities.

Over 200 attendees



What did our colleagues at the discharge summit say that wanted from the collaborative?

Have a clear shared purpose

Opportunity to think and learn together

Resources to deliver change

Assess and use evidence

Build knowledge and share power

Use data to drive change

Get the membership right

Involve those who are passionate

Agree principles and behaviours

Keep wider than discharge – admission avoidance

All participants should contribute

Communicate and engage

Share good practice across areas

Involve service users and people with lived experience

Don't duplicate – add value

Link to the day job

Virtual works well

Create a whats app group

Skills and learning for staff

Use digital opportunities

Measure the difference we make

Use real people to test and learn

Do something practical

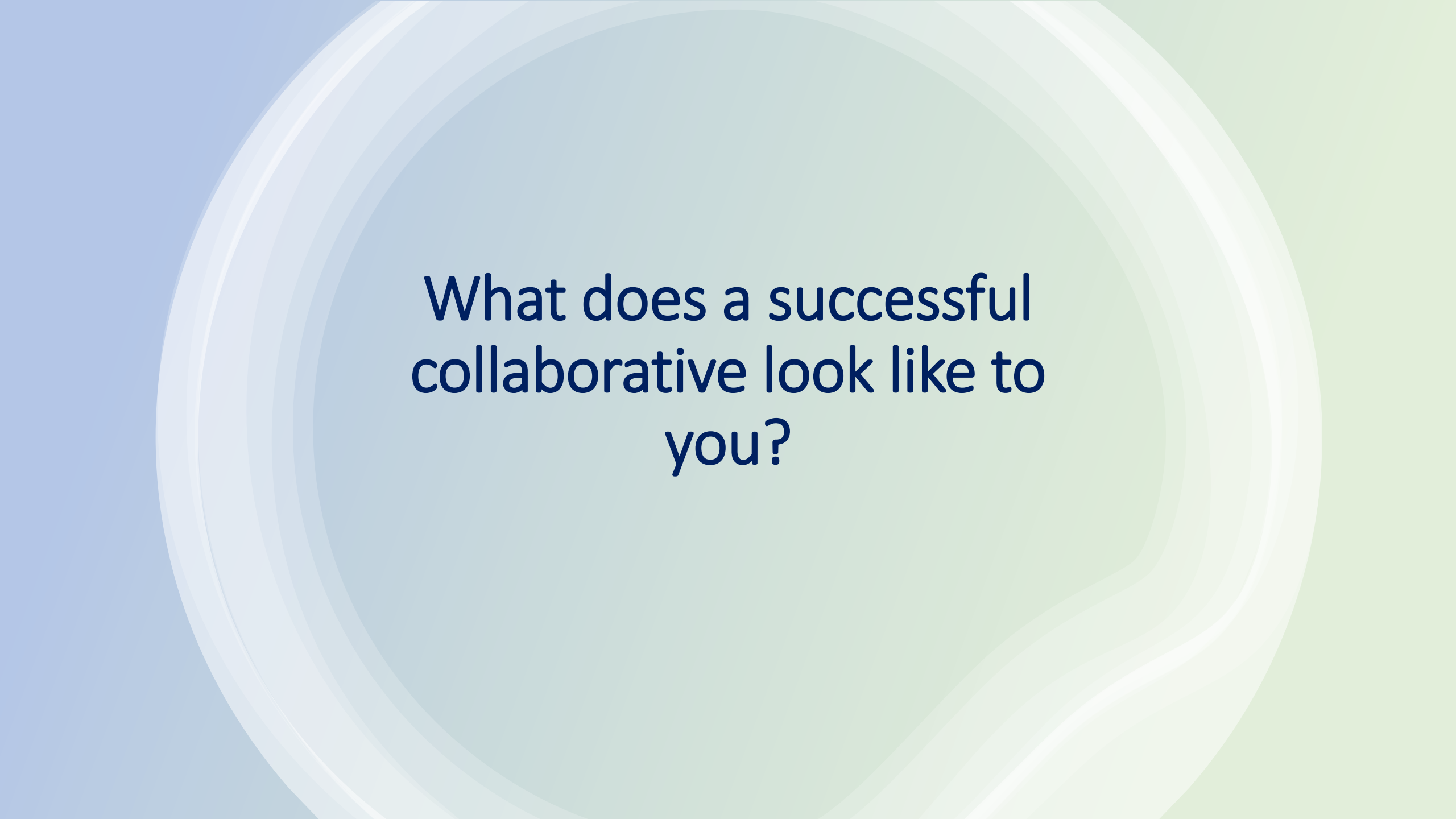
Free up time to improve

Draw in the voluntary sector

What did participants say was needed to take forward a learning and improvement collaboration for improved transfer of care?

- Establish trust, transparency and a readiness to collaborate
- Develop a shared language, moving towards inclusive descriptions such as 'transfers of care' rather than "discharge"
- Develop a co-production approach which is focused on people who use services, with voice given to families and unpaid carers
- Use the perspective of people who use services in the context of the continuum of care to consider how we approach shared risk
- Map out known good practice and begin putting the pieces together
- Seek a higher level of involvement of voluntary and community sector and social care leaders





What does a successful
collaborative look like to
you?

What works in networks?

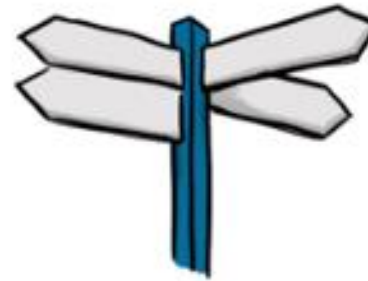
an architecture of participation



CLEAR MISSION



INVITATION TO PARTICIPATE



EASY ONBOARDING



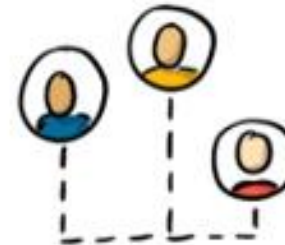
MODULAR APPROACH



STRONG LEADERSHIP



WAYS OF WORKING OPEN



BACKCHANNELS & WATERCOOLERS



CELEBRATION OF MILESTONES



Group Connection & Enquiry

How do we?

**North East
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Group 1: Describe what our collaborative is about?

Group 2: Attract and onboard active members?

Group 3: Get the best value out of our time together at these meetings?

Group 4: Recognise good work, share and celebrate success and failure?

Group 5: Keep our members connected?

Group 6: Work together to get the best from our collaborative?



Our next meeting:

Monday 2nd October
13.00 to 14.30

Keep in touch

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