

North East and North Cumbria Discharge and Safe Transfer of Care Collaborative

Our purpose

To improve the safety, experience and outcomes of patients being discharged from hospital and transferring their care. We will do this by:

- Learning together to share our understanding of what works and doesn't work.
- Connecting and building relationships, sharing knowledge, and supporting each other.
- Understanding how we can adapt and adopt good practice.
- Testing out ideas that can lead to a positive difference.
- Using our collective knowledge and experience to solve problems together.

Participation and membership

We welcome new members, and anyone can be part of the collaborative if they have an interest in improving discharge and safe transfers of care.

We are inclusive and recognise the differences between our areas – whilst there is commonality, we are not all the same.

The NENC ICB will support administration of the collaborative and provide a single point of contact which is nencicb-cu.learningandimprovementcommunity@nhs.net

Members will have access to resources and information via the Boost website (Launch Tbc)

A directory of members will be available to help people connect – we will share contacts, organisation, interests, geography, and areas of expertise.

Members will be able to use an electronic badge to signify their membership.

Meetings

Meetings will be every 6 weeks online and last 90 minutes – they are an opportunity to share good practice, problem solve, work together around common themes and tasks.

We will capture, support and test out ideas for improvement and share the outcomes to enhance learning.

At members request we will convene subgroups for members with similar interests.

How we will work

We are an action-focused network, getting involved and seeking forgiveness rather than permission.

We will keep connected between meetings using 'what's app', email, bulletins and through learning events.

We will recognise success and share good news through our meetings.